



PROGRAM:	Community Connections
POSITION TITLE:	English Conversation Group Leader Volunteer – Newcomers’ English Club

Summary:

The English Conversation Group Leader Volunteer will lead a small group of clients in an English conversation; in a smooth and organized safe environment.

Responsibilities/Duties:

- Lead small group of students in conversation to help them become more confident and proficient in spoken English
- Guides and controls group conversation process to ensure there is effective participation
- Creates and sustains a safe, welcoming and positive learning environment by demonstrating an awareness and sensitivity to client’s lives and backgrounds
- Become familiar with NSMS policies and procedures, programming objectives and client service philosophy, and understand clearly his/her role in achieving settlement-related contractual goals and outcomes

Skills and Qualifications:

- Strong command of the English language and knowledge of Canadian culture
- Strong understanding of the immigration process and issues/barriers facing newcomers/immigrants and refugees
- Respect for and awareness of intercultural diversity
- North Shore resident for at least 5 years with knowledge of the North Shore’s community resources
- Excellent interpersonal and intercultural communication skills
- + 19 years older

Personal Suitability:

- Friendly, patient, respectful, empathetic, dynamic and enthusiastic

Volunteer Commitment:

- Must be available on **Wednesdays from 9:30 – 11:30 am (once a week)** . Reliable and able to commit to a minimum of 6 weeks or longer

Location:

- The English Conversation Group will be held at Delbrook Community Centre at 851 West Queens Road, North Vancouver

Orientation and Supervision:

- A group orientation session will be provided
- This position reports to the Community Connections and Volunteer Coordinator

Application Procedure:

- Contact NSMS’ Volunteer Coordinator, Sochell Roman, at 604-973-0453 or sochellr@nsms.ca